

# Lucky Draw Contests

The Feedback Survey ("Survey") refers to four (4) categories of customer feedback surveys provided to Existing Customers in emails by Circles.Life with the following email subjects:

1. "Your first Circles.Life mobile bill for the month of <month name>"
2. "[Circles.Life order] The Welcome Pack was successfully delivered!"
3. "The transfer of your number <ported number> was successful!"
4. "[Circles.Life order] The payment was successful!"

Stuck in a Contract Form ("Form") refers to the form available on Circles.Life website to be completed by Non Customers to allow Circles.Life to send reminders for the end of contract with their current telecommunications company.

## General Terms & Conditions

### \$100 Lucky Draw Contest

\$100 Lucky Draw Contest (" \$100 Contest") is organized by Circles.Life ("Organizer"). All Existing Customers are eligible to participate in \$100 Contest. A monthly lucky draw will allow one (1) participant to win \$100 in the lucky draw. By entering the Contest, the Participant acknowledges to have read, understood and agreed to be legally bound by these terms and conditions.

### \$300 Contract Break Up Lucky Draw Contest

\$300 Contract Break Up Lucky Draw Contest (" \$300 Contract Break-Up Contest") is organized by Circles.Life ("Organizer"). All Existing Customers are eligible to participate in \$300 Contract Break-Up Contest. A monthly lucky draw will allow three (3) participants to win \$300 in the lucky draw. By entering the Contest, the Participant acknowledges to have read, understood and agreed to be legally bound by these terms and conditions.

## Eligibility

The individual must fulfill the following terms to be an eligible participant for the contests:

### \$100 Lucky Draw Contest

1. Be an existing customer of Circles.Life
2. Complete at least one (1) of the four (4) surveys listed under Definitions within the same calendar month as the time stamp in the email with the survey link
3. Enter a valid email address in the survey that will be used for the lucky draw and for the Organizer to contact the winner

### \$300 Lucky Draw Contest

1. Be a Non Customer of Circles.Life
2. Successfully submit the Stuck in a Contract Form on Circles.Life website
3. Own a non Circles.Life postpaid phone number that is eligible for porting over to Circles.Life

## **Prize and Redemption**

The monthly \$100 Contest and \$300 Contest will take place within the first seven (7) days of a calendar month. One (1) winner will be selected for the \$100 Contest. Three (3) winners will be selected for the \$300 Contest. Each winner will be contacted via email and will be allowed two (2) weeks to respond to the email sent from the Organizer declaring the Participant a winner ("Winning Participant"), and to schedule collection of the Winning Participant's prize from the Organizer's office within two (2) weeks. Each winner of the \$300 Contest must provide proof of termination, and proof of porting-in a postpaid phone number over to Circles.Life network for verification. The prize must be collected by the winner at the scheduled date. Cheques can be collected up to (2) months from the date the winner receives the email sent from the Organizer declaring the Participant a winner ("Winning Participant"). Following that, the cheque will be forfeited.

## **Rules**

### **\$100 Lucky Draw Contest**

To participate in the \$100 Contest, Existing Customers must complete at least one (1) of the four (4) surveys with a valid email address. Only the first successful submission in each survey category will entitle the individual to qualify in the month of submission in the lucky draw. Subsequent submissions in each individual category will not be considered. An individual can participate in all four (4) categories but only once in each category. A participant can only win the \$100 Contest once during their customer lifetime with Circle.Life.

### **\$300 Lucky Draw Contest**

To participate in the \$300 Contract Break-Up Contest, Non Customers must successfully submit the Stuck in a Contract Form. Only the first successful submission will make the individual a successful participant for the lucky draw. Subsequent submissions will not be considered. A participant can only win the \$300 Contract Break-Up Contest once.

All winners will be contacted via email and must respond within two (2) weeks of receiving the email from the Organizer to collect their winnings from the Organizers' office. For the \$100 Contest, the name and email address entered in the survey must be true and belong to the Participant. For the \$300 Contest, all winners must present proof of termination, and proof of porting-in a postpaid phone number over to Circles.Life network for verification. Any false information could result in the entry getting disqualified by the Organizer.